



Tap into the new FPL mobile app

Take us on-the-go with you this storm season by downloading the new FPL mobile app to your smartphone. With just a tap of your fingerprint, you'll have instant, secure access to your account. Features include:

Outage information

- » Report or check status of a power outage
- » Track restoration progress
- » Receive outage status alerts

Energy use information

- » View your projected monthly bill amount
- » Track your current, daily and monthly energy use
- » See how much you're spending a day on energy costs

Alerts & Reminders

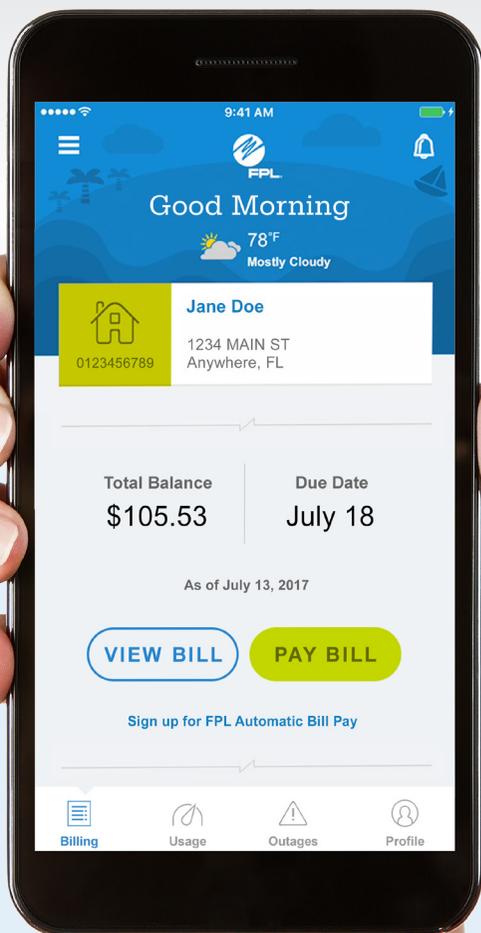
- » Quickly view, download and pay your bill
- » Receive alerts before your bill is due
- » Receive reminders of scheduled appointments

Account Management

- » View your real-time account balance, payment due date, balance details
- » Manage your saved payment methods

Stay connected with us anytime, anywhere this storm season. Download the new FPL mobile app today.

Learn more: [» FPL.com/MyAccount](https://www.fpl.com/MyAccount)



FPL fuels new Brightline trains with clean biodiesel

At FPL, we're always challenging ourselves to create a better tomorrow, like using cleaner fuel in all of our vehicles to reduce emissions. And, when Brightline's new trains begin running this summer, they'll be using a high-quality, custom biodiesel blend from us to power their locomotive engines.

See how we're working with Brightline for a cleaner energy future:

[» FPL.com/Brightline](https://www.fpl.com/Brightline)



Prepare for storm season and keep your family safe

Hurricanes and severe weather are an inevitable part of living in Florida. At FPL, we have a plan for whatever Mother Nature throws our way – and we urge you to have a plan, as well. To ensure you and your family remain safe this storm season, have a plan ready that includes enough water and non-perishable food, medication, evacuation routes, and important phone numbers, documents and supplies. Be sure to update your phone number and email address on your FPL account, and always pay attention to instructions from public officials and the media.

For more safety tips, visit: FPL.com/storm



Storm charge adjustment

A routine adjustment to the storm charge portion of your bill takes effect this month. Adjusted up and down periodically during the year with Florida Public Service Commission approval, this charge helps pay for previous hurricane restoration costs and replenish the reserve for future storms. Effective June 1, the storm charge rate will change from \$1.25 to \$1.32 per 1,000 kWh for residential customers.

View information about your rates: FPL.com/rates

Ask the Energy Expert



Q At approximately what age is a central A/C unit less effective? Mine is 12 years old and works well; however, I am concerned about its efficiency?

– V. Vetter, Sebastian

A You should really start considering a new, more efficient A/C if your current system is more than 10 years old, needs frequent repairs, and runs longer to keep your home cool. If you're thinking about replacing your A/C, we do offer a \$150 rebate towards the purchase of a new qualifying unit. To learn more about potential summer A/C savings, visit:

FPLblog.com/ACTips

The power to help seniors and disabled adults

Hurricane season can be a difficult time for the elderly and disabled adults. One way we like to help make a difference for them is by partnering with organizations such as Meals on Wheels. Our employees pack and deliver hurricane food kits to homebound seniors and disabled adults in the Palm Beach County community.

Read more:

FPLblog.com/MealsOnWheels



Be on the lookout for scams



Beware of phone scammers calling threatening to shut off your power unless immediate payment is made. We will never call and demand credit card information as payment. FPL.com/protect

Did You Know?

If you or someone you know requires energy for life-saving equipment, we have services available to keep you and your loved ones healthy and safe. Our Medical Essential Services will keep those with special needs informed during emergencies.

For more information, call the number on your FPL bill or visit: FPL.com/help

Connect with us



Facebook.com/FPLconnect
Twitter.com/insideFPL

FPLblog.com
YouTube.com/FPL