

with our state's sunshine. >> FPL.com/solar

* Barrels of oil figure represents the equivalent amount needed if electric generation produced by FPL's solar plants since 2009 had been produced using oil.



We're keeping business rates low

Small business bill comparison*

National Average

\$194.79

Florida Average

\$191.79

FPL Bill - 2014

\$154.76

^{*} Based on typical total bill of 1,500-kWh GS-1 rate class, representing a majority of FPL business customers. FPL bill amount is effective January 2014 and reflects rates and charges approved by the Florida Public Service Commission. Florida average is as of October 2013 and national is as of July 2013. Learn more: FPL.com/lowbusinessbill

ABOUT YOUR BILL



Information for your business

This edition of Energy Notes includes information about your monthly bill, including an overview of the charges for your electricity and programs we offer to help you make your bill even lower. You can always get the latest information about your bill online, including how to read your statement and an explanation of all the bill components.

» FPL.com/rates

Summary of service charges

•									
Type of Service Charge	Charge								
Service connection To transfer, open or reopen an existing account	\$14.88								
Reconnection Reconnect service following non-payment	\$17.66								
Late payment For payments received after the due date	Greater of \$5 or 1.5% applied to any past-due unpaid balance of accounts								
Return payment Charge for a check returned by the bank	\$25 if \$50 or less \$40 if \$300.01 – \$800 \$30 if \$50.01 – \$300 5% if greater than \$800								
Field collection For payment collection on a delinquent account	\$5.11								

YOUR RATES AND CHARGES

The Florida Public Service Commission sets base rates and other charges on your bill. Business rate classification is based on your maximum monthly electrical usage and when you use electricity. Qualifying for another rate may produce savings for some customers. For example, with time-of-use rates, you are billed at a lower rate for off-peak usage and a higher rate for peak-period usage. To benefit, you must shift electrical use from the following peak hours, Monday through Friday:

- » April 1 to Oct. 31, noon to 9 p.m.*
- » Nov. 1 to March 31, 6 a.m. to 10 a.m. and 6 p.m. to 10 p.m.*

For more information about your bill or to view available business rate options that might be more economical for your business:

>> FPL.com/business

* Excludes New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day

	Effective January 2014		and r kW	harge		harge		inergy	Energy	ırge	ion \$/kW	\$/kW	ental	eñ	ruel kwn	-uel kwh
	BUSINESS RATE CLASS	Monthly Customer Charge	Base Demand Charge per KW	On-Peak Demand Charge \$/kW	Demand Charges Firm \$/kW	Maximum Demand Charge \$/KW	Energy Charges ¢/kWh	On-Peak Energy Charge¢/kWh	Off-Peak Energy Charge¢/kWh	Storm Charge ¢/kWh	Conservation ¢/kWh or \$/kW	Capacity ¢/kWh or \$/kW	Environmental ¢/kWh	Fuel Charge ¢/kWh	On-Peak Fuel Charge ¢/kWh	Off-Peak Fuel Charge ¢/kWh
r	General Service Non-Demand (GS-1)	\$7.13					4.957¢			0.075¢	0.301¢	0.665¢	0.191¢	3.393¢		
	General Service Non-Demand-TOU (GST-1)	\$14.00						9.123¢	3.092¢	0.075¢	0.301¢	0.665¢	0.191¢		4.855¢	2.769¢
	General Service Constant Usage (GSCU-1)	\$12.42					3.085¢			0.032¢	0.259¢	0.530¢	0.151¢	3.393¢		
	General Service Demand (GSD-1)	\$18.63	\$7.60				1.781¢			0.054¢	\$1.09	\$2.32	0.184¢	3.393¢		
	C/I Load Control, General Service [CILC-1(G)]	\$103.48	\$3.52	\$1.82	\$8.03			1.313¢	1.313¢	0.052¢	\$1.42	\$2.80	0.155¢		4.855¢	2.769¢
	General Service Demand-TOU (GSDT-1)	\$24.83		\$7.60				3.788¢	0.963¢	0.054¢	\$1.09	\$2.32	0.184¢		4.855¢	2.769¢
	High Load Factor-TOU (21 - 499 kW)	\$24.83		\$9.05		\$1.97		1.489¢	0.963¢	0.054¢	\$1.09	\$2.32	0.184¢		4.855¢	2.769¢
	General Service Large Demand (GSLD-1)	\$56.91	\$8.71				1.317¢			0.052¢	\$1.19	\$2.60	0.183¢	3.389¢		
	General Service Large Demand-TOU (GSLDT-1)	\$56.91		\$8.71				2.192¢	0.953¢	0.052¢	\$1.19	\$2.60	0.183¢		4.850¢	2.766¢
	Curtailable Service (CS-1)	\$82.78	\$8.71				1.317¢			0.052¢	\$1.19	\$2.60	0.183¢	3.389¢		
	Curtailable Service-TOU (CST-1)	\$82.78		\$8.71				2.192¢	0.953¢	0.052¢	\$1.19	\$2.60	0.183¢		4.850¢	2.766¢
	High Load Factor-TOU (500 - 1,999 kW)	\$56.91		\$9.23		\$2.07		0.816¢	0.816¢	0.052¢	\$1.19	\$2.60	0.183¢		4.850¢	2.766¢
	General Service Large Demand (GSLD-2)	\$201.78	\$9.02				1.186¢			0.032¢	\$1.29	\$2.59	0.160¢	3.358¢		
	General Service Large Demand-TOU (GSLDT-2)	\$201.78		\$9.02				1.879¢	0.924¢	0.032¢	\$1.29	\$2.59	0.160¢		4.808¢	2.742¢
	Curtailable Service (CS-2)	\$227.65	\$9.02				1.186¢			0.032¢	\$1.29	\$2.59	0.160¢	3.358¢		
	Curtailable Service-TOU (CST-2)	\$227.65		\$9.02				1.879¢	0.924¢	0.032¢	\$1.29	\$2.59	0.160¢		4.808¢	2.742¢
	High Load Factor-TOU (2,000 kW or more)	\$201.78		\$9.23		\$2.07		0.747¢	0.747¢	0.032¢	\$1.29	\$2.59	0.160¢		4.808¢	2.742¢
	General Service Large Demand (GSLD-3)	\$1,491.99	\$7.08				0.859¢			0.004¢	\$1.43	\$2.95	0.156¢	3.264¢		
	General Service Large Demand-TOU (GSLDT-3)	\$1,491.99		\$7.08				0.961¢	0.822¢	0.004¢	\$1.43	\$2.95	0.156¢		4.671¢	2.664¢
	Curtailable Service (CS-3)	\$1,517.85	\$7.08				0.859¢			0.004¢	\$1.43	\$2.95	0.156¢	3.264¢		
	Curtailable Service-TOU (CST-3)	\$1,517.85		\$7.08				0.961¢	0.822¢	0.004¢	\$1.43	\$2.95	0.156¢		4.671¢	2.664¢
	C/I Load Control Program, Transmission [CILC-1(T)]	\$2,043.63		\$1.82	\$7.97			0.674¢	0.674¢	0.004¢	\$1.40	\$2.73	0.147¢		4.671¢	2.664¢
	C/I Load Control Program, Distribution [CILC-1(D)]	\$155.21	\$3.21	\$1.82	\$7.83			0.757¢	0.757¢	0.032¢	\$1.42	\$2.80	0.155¢		4.805¢	2.740¢

This rates summary reflects rates and charges approved by the Florida Public Service Commission. View the full list online at FPL.com/rates.

Resale of electric service prohibited

The Florida Administrative Code prohibits the resale of electricity for profit. The actual cost of electricity billed by FPL may be reasonably allocated among tenants, lessees and other entities as long as no profit is made.

Gross receipts tax

FPL pays 2.5 percent of gross electric revenues to the state in the form of a gross receipts tax. This tax appears as a separate line item on your bill.

Learn about deposits

Since all customers are billed for electricity after it's used, we may ask those opening new accounts to pay a deposit amount equal to approximately two months of average bills at the service address, with a \$25 minimum. If your average usage turns out to be higher than the estimated cost, we may ask you to pay the difference to bring the deposit to the required level.

For deposits held more than six months, you will earn 2 percent interest from the time the deposit is paid in full, and 3 percent interest for a deposit held 23 continuous months after 12 months of prompt payment. This interest is credited to your account annually. Business customer deposits may be refunded if the account meets certain criteria. Learn more about refunds, accepted payment options and other deposit information: » FPL.com/bizdeposits

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Earn A+ in savings with efficiency upgrades

You can cool your business more efficiently and lower energy costs just like Charlotte County Public Schools. This school district used FPL rebates to install energy recovery ventilation systems, which use energy from a building's exhaust airflows to pre-cool outside air before it's processed by the A/C. This helped one school lower its electric bill by 15 percent. See if an ERV system is right for you:

» FPL.com/charlotte



energy questions

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We're here to help you get energy answers for your business. Send us your questions:

FPL.com/bizenergyanswers



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FPL Energy Notes is published by Florida Power & Light Company P.O. Box 14000, Juno Beach, FL 33408

